## FAQ regarding Machi-nori services

- Are there any age and height restrictions in using Machi-nori bicycles?
- A.There is no age restriction but if your height is over 145 cm and you are confident that you can drive our 20 inch bicycle safely, you are welcome to use our bicycle.
- I don't have a smartphone, does that mean I cannot register membership?
- A. Membership registration requires smartphone. If you do not have a smartphone, you can rent our bicycle by purchasing One Day Pass from the counters.
- Is it possible to rent more than one bicycle with one smartphone?
- A. Yes, it is possible if you have more than one account. One account can rent only one bicycle, so you need to create a new account for every bicycle you want to rent.
- What should I do if there are no bicycles at the port or if the returning racks are full?
- A. If there are no bicycles at the port, please move to another port and rent the bicycle from there. If the returning racks are full, you can return the bicycle as long as you park the bicycle as close as you can to the port.
- What should I do if the bicycle is broken or stolen?
- A. Please contact us if there are any accidents, stolen bicycle or damages happened. However, we will demand payment from you if we found that the accidents, stolen bicycle or damages happened due to your own negligence or mistake.
- Can I use rental bicycle service in other areas with the same apps?
- A. Yes, you can. This is a rental bicycle service provided by Docomo Bike Share Inc. You can use the same Account in any other areas that have the same service provider. However the fee varies by area.
  - \* For more details on how to use our service, please visit our website.

#### Insurance

In addition to the user's own injuries, we also have various insurances to cover any accidents caused to third parties.

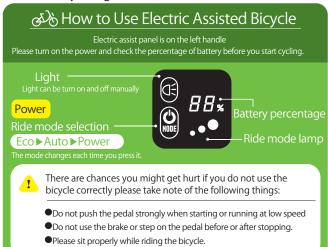
Any damage exceeding the compensation limit will be borne by the user.

 $\mbox{\%}\mbox{For detailed explanation of the insurances, please visit our website.}$ 

### Safety Guidelines

Please follow the rules and manners while riding the bicycles.

- Always use roadways. Riding on sidewalks is allowed only in exceptional cases.
  - Ride on the left-hand side of the road.
  - Riding on the right-hand side is prohibited.
  - If you want to use the pedestrian walkways, please get off your bicycle and push the bicycle through the walkway.
- Don't park your bicycle in a no-parking area or on a sidewalk that gets in the way of pedestrians.
- Avoid any dangerous actions.





Kanazawa City Share Cycle Machi-nori Head Office

TEL.076-255-1747

9:00 ▶ 18:00

Detailed information on Machi-nori Pass could be find at the Machi Nori website.



- ■Operating Institution: Kanazawa City
- ■Management: Nihonkai Consultant Co., LTD.
- ■System Provider: DOCOMO BIKESHARE, INC.

2024.4

Renting with smartphone, so simple! Riding electric bicycle, so easy!

Language **English** 

# It's all new!



Single Use

First 30 mins ¥ 165/peruse (tax) Monthly Use

**Basic Fee** ¥ 1,650/per month (tax)

Additional fee of ¥ 110 will be charged if you exceed 30 minutes

### One Day Pass

Convenience Stores/Website Purchase ¥ 1,430/per use (tax)

Purchase at Counters ¥ 1,650/per day (tax)

Machi-nori is a share cycle operated in Kanazawa City.

Machi-nori is a share cycle service that can be borrowed and returned anywhere. It is very convenient not only for sightseeing, but also for commuting and shopping.

Credit card or Docomo pay

Payment

the nearest port

Return bicycle to

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8 Bicycle number starts from KNZ

picycle number. Go to port. Tap unlock and input

 $\sharp 0$ \ber use

First 30 mins

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Basic Fee Monthly Use

Mobile Wallet and Suica, ICOCA, PASMO, Hokutetsu ICa card can be registered as Card Key.

€Choose [Card Key – Smartphone Key

below the map screen 3Use 8-letter-passcode to register on bicycle

You will receive 4 digit unlock code

Besse reserve with either one.

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button on the tab

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Press [START] button,

% Bicycle number starts from KNZ

MAP and select a bicycle.

Open the apps. Choose port from the

download the application for smartphone

Please use the QR code on the right to

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 $\pm 165$ /per use (tax)

First 30 mins

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3 Rent

every 30 minutes over Additional fee of  $\,\,$  110 is charged for Basic Fee #2,750/month (tax)

refer to our website for JPY2,500/month. Please

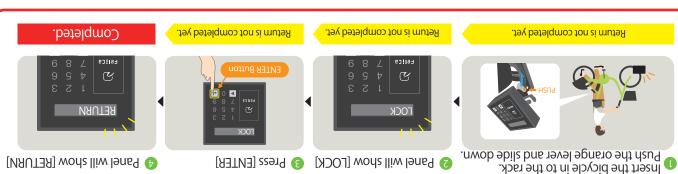
orporate Membership More than one person can share to use IC Card together

parking area Don't park

• Please make sure to return bicycle to the port after using.

brocess Repeat the renting lever then slide down Push the orange

PARKING



# 1 How to return the bicycle CORRECTLY/ RETURN bicycle TO PORT



دtarting from February,۱, 2021 we stop selling one day pass at convenience store علاوة الماثة على الماثة على ا





One Day Pass









